

PRESS RELEASE

Sodexo and Microsoft announce Global Partnership to improve facility management intelligence

Paris, September 25, 2018 - Sodexo, the world leader in Quality of Life services, and Microsoft Corp. are launching a global partnership providing Sodexo with powerful cloud, internet of things and machine learning capabilities for new and enhanced digital services to clients, consumers and employees.

The partnership, announced by Denis Machuel, Sodexo Chief Executive Officer, and Jean-Philippe Courtois, Microsoft Executive Vice President and President, Global Sales, Marketing & Operations, will combine the companies' unique strengths to change the work experience delivered by Sodexo globally and optimize real-estate management. As technology becomes increasingly present in everyday life, Sodexo is reinforcing the use of data and analytics to respond to the evolving needs of its clients and consumers, and to provide innovative concepts and solutions.

As Sodexo is increasingly integrating digital solutions into client offers, this partnership will enable Sodexo to enhance quality of life on a large scale for clients with more than 100 million consumers in 72 countries, while also benefiting more than 460,000 Sodexo staff.

To ensure the successful delivery of the suite of different services, Sodexo has developed with Microsoft Consulting Services a sophisticated and integrated information platform as its digital foundation. The platform, powered by Microsoft Dynamics 365, Azure, Artificial Intelligence, Internet of Things and other Microsoft technologies, will provide a globally consistent physical and digital workplace experience that best supports the workers' performance, collaboration and a suitable work life balance.

Azure will also provide an agile technology environment for new developments and innovations using trusted infrastructure, machine learning and data solutions.

This unique platform will deliver new value and benefits to Sodexo employees, clients and consumers by powering exceptional workplace experiences, streamlining facility management processes that drive agility and responsiveness on a global scale, and by building business relationships that are data-driven and collaborative. The platform will be launched initially in North America and expand to Europe and other regions over time.

As the 19th largest employer in the world, Sodexo will empower its hundreds of thousands of front-line workers with Microsoft solutions such as Office 365 to enhance schedule and task management, communications, training and onboarding.

Denis Machuel, Sodexo Chief Executive Officer, said:

"By combining Microsoft technological capabilities and our expertise as the world Leader in Quality of life services, together we will build a unique platform to drive innovation, agility and collaboration resulting in powerful service improvement for our clients and data-powered, personalized experiences for the consumers we serve."

Jean-Philippe Courtois, Microsoft executive vice president and president, Sales, Marketing & Operations, said:

"Our partnership with Sodexo offers an exciting opportunity to collaborate towards bespoke cloud solutions based on real-life deployments in the services sector. I look forward to working alongside Sodexo to build a platform that inspires digital innovation among their global workforce, ultimately enhancing their customer offering and capabilities."

About Sodexo

Founded in Marseille in 1966 by Pierre Bellon, Sodexo is the global leader in services that improve Quality of Life, an essential factor in individual and organizational performance. Operating in 72 countries, Sodexo serves 100 million consumers each day through its unique combination of On-site Services, Benefits and Rewards Services and Personal and Home Services. Through its more than 100 services, Sodexo provides clients an integrated offering developed over 50 years of experience: from food services, reception, maintenance and cleaning, to facilities and equipment management; from services and programs fostering employees' engagement to solutions that simplify and optimize their mobility and expenses management, to in-home assistance, child care centers and concierge services. Sodexo's success and performance are founded on its independence, its sustainable business model and its ability to continuously develop and engage its 460,000 employees throughout the world.

Key figures

20.7 billion euro in consolidated revenues (as of August 31, 2017)
460,000 employees
19th largest employer worldwide
72 countries
100 million consumers served daily
13.5 billion euro in market capitalization (as of September 5, 2018)

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