



## pressrelease

### Gemalto and IER create the complete self-service airport experience for travellers

- Gemalto and IER **Fly to Gate** provides secure biometric authentication from check-in to boarding
- A combination of hardware and software automates document and ID verification processes for airports and airlines
- Compliant to government requirements including biometrics, it provides stringent security for immigration

**Amsterdam, Mar. 14, 2017** – Gemalto (Euronext NL0000400653 GTO), the world leader in digital security, and IER, a leading designer of solutions that improve the flow of goods and people, have teamed up to create an end-to-end [self-service airport experience](#) for travellers.

Airport travel is booming; in 2016, there were 3.8 billion passengers and the International Air Transport Association (IATA<sup>1</sup>) expects this to double by 2035. This means that the industry and authorities will need to deploy automated solutions to optimize the flow of passengers while guaranteeing stringent security.

Gemalto and IER **Fly to Gate** answers the growing need for a self-service experience that takes travellers smoothly from their home to the departure gate. The solution typically gives the traveller the choice between mobile check-in or self-service kiosks and includes bag drop points, border control, security and boarding gates. This innovative offer combining IER's self-service equipment and services with Gemalto's [border management solutions](#) opens a swift and secure biometric pathway through the airport.

Gemalto and IER **Fly to Gate** supports multimodal biometric verification including facial recognition, robust [document verification](#) and straightforward integration with immigration systems, enabling rigorous standards of security and outstanding operational efficiency for airports and airlines.

*The solution* offers complete flexibility to meet individual airport operator requirements, and the potential to make virtually all traveller handling processes automatic. By putting the passenger in control of their airport experience, Gemalto and IER's joined-up approach reduces queueing, as well as the stress and strain associated with air travel. Airports and airlines also benefit from the enhanced customer experience, with travellers enjoying more free time in leisure and retail facilities.

Maxime Boulvain, CEO at IER said:

***“For airports and airlines alike, the opportunities created by strong growth in passenger numbers go hand in hand with the challenges of more stringent border and security checks. This new partnership between IER and Gemalto squares the circle, utilizing world-class automation techniques to improve customer satisfaction, implement consistent identity and document verification procedures, and maximize commercial revenues.”***

Frédéric Trojani, Executive Vice President of Government at Gemalto said:

***“The appetite for automated, self-service travel experiences is already evident in the success of [electronic travel authorization](#), online check-in and automated border [eGates](#). “For the first time, our solution offers an opportunity to reap the full benefits of this trend, working with leading partners whose solutions have been proven in numerous deployments.”***

Discover how Gemalto and IER will revolutionize the airport experience at Passenger Terminal Expo on stand #5010.

<sup>1</sup> Source IATA - October 2016

#### **About IER**

IER is the world leader in the design, manufacture and marketing of terminals and integrated solutions for major air and rail travel networks. IER developed a comprehensive range of self-service solutions. With a broad range of technologies and software solutions for barcode identification, RFID and biometric control, IER also brings new mobility solutions for the transport industry. [www.ier.com](http://www.ier.com)

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#### **About Gemalto**

Gemalto (Euronext NL0000400653 GTO) is the global leader in [digital security](#), with 2016 annual revenues of €3.1 billion and customers in over 180 countries. We bring trust to an increasingly connected world.

Our technologies and services enable businesses and governments to authenticate identities and protect data so they stay safe and enable services in personal devices, connected objects, the cloud and in between.

Gemalto's solutions are at the heart of modern life, from payment to enterprise security and the internet of things. We authenticate people, transactions and objects, encrypt data and create value for software – enabling our clients to deliver secure digital services for billions of individuals and things.

Our 15,000+ employees operate out of 112 offices, 43 personalization and data centers, and 30 research and software development centers located in 48 countries.

For more information visit [www.gemalto.com](http://www.gemalto.com), or follow [@gemalto](https://twitter.com/gemalto) on Twitter.

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