

Shaping the future of retail: Ahold Delhaize expands into robotics with TU Delft

Delft, the Netherlands, November 9, 2018 – Ahold Delhaize announces today that it is partnering with Delft University of Technology (TU Delft) in the Netherlands to expand the company's Artificial Intelligence for Retail (AIR) Lab. The expansion comprises a robotics research program and test site for developing state-of-the-art innovations in the retail industry.

This is the first expansion of Ahold Delhaize's AIRLab, an industry-academic collaboration set up to conduct research into AI. By expanding its focus to robotics, AIRLab Delft will further drive innovations for daily business while building more knowledge of the intersection among retail, AI and robotics.

Based in RoboValley, a robotics research center developed by TU Delft Robotics Institute, a team of international researchers will explore robotic solutions that can be applied throughout the retail supply chain, from warehouses and stores to customers. To ensure these explorations result in tangible solutions, Ahold Delhaize will open a test site where researchers can work with partners, students and start-ups, supported by the technology incubator of TU Delft – YES!Delft – to build and test prototypes of robotic solutions. At the test site, which will be operational in early 2019, they will explore how robotics can be deployed in a retail setting, how robotic grippers can handle delicate items such as fruits and vegetables, or how to improve image-recognition of products and packaging.

Professor Martijn Wisse, Director of the TU Delft Robotics Institute, and Supervisor of AIRLab Delft, said: "At AIRLab Delft, scientists will study how employees can teach their robots to do repetitive tasks, or develop methods to optimize the motion and coordination of mobile robots and of delivery vehicles. This collaboration with Ahold Delhaize allows us to solve real-world challenges by focusing on fundamental issues in robotics, such as how to learn and safely execute tasks in the context of uncertainty, how to safely navigate and interact in environments shared with humans, and how to efficiently and effectively plan the routes of fleets of last-mile delivery. We are very excited."

Frans Muller, President and CEO of Ahold Delhaize, said: "The rapid advancements in AI and robotics provide us with significant opportunities to make everyday shopping even easier for our customers and develop new solutions for our warehouses and last-mile delivery. Working together with academic partners such as TU Delft will enable Ahold Delhaize and AIRLab to shape a technology-driven world in a responsible way. It

helps us become a frontrunner in AI research and development for retail and ultimately build capabilities that are scalable for the group.”

About AIRLab

Ahold Delhaize’s AIRLab is part of the Innovation Center for Artificial Intelligence, a research platform that unites universities and businesses and serves as an engine for AI talent in the Netherlands. In AIRLab’s research center in Amsterdam, scientists conduct research into the responsible use of algorithms. These algorithms can be used, for example, to make product recommendations to consumers or to create transparent AI technology for managing goods flow by taking into account local weather conditions to improve availability. The research is underway at Albert Heijn and bol.com, two brands of Ahold Delhaize, and can be applied in other Ahold Delhaize brands in the U.S. and Europe.



Cautionary notice

This communication includes forward-looking statements. All statements other than statements of historical facts may be forward-looking statements. Words such as expand, will, will be, will drive, can/can be, shaping the future, will enable or other similar words or expressions are typically used to identify forward-looking statements.

Forward-looking statements are subject to risks, uncertainties and other factors that are difficult to predict and that may cause actual results of Koninklijke Ahold Delhaize N.V. (the “Company”) to differ materially from future results expressed or implied by such forward-looking statements. Such factors include, but are not limited to, the risk factors set forth in the Company’s public filings and other disclosures. Forward-looking statements reflect the current views of the Company’s management and assumptions based on information currently available to the Company’s



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Ahold Delhaize is one of the world's largest food retail groups and a leader in both supermarkets and e-Commerce. Its family of great, local brands serves more than 50 million customers each week in Europe, the United States, and Indonesia. Together, these brands employ more than 370,000 associates in more than 6,500 grocery and specialty stores and include the top online retailer in the Benelux and the leading online grocers in the Benelux and the United States. Ahold Delhaize brands are at the forefront of sustainable retailing, sourcing responsibly, supporting local communities and helping customers make healthier choices. Headquartered in Zaandam, the Netherlands, Ahold Delhaize is listed on the Euronext Amsterdam and Brussels stock exchanges (ticker: AD) and its American Depositary Receipts are traded on the over-the-counter market in the U.S. and quoted on the OTCQX International marketplace (ticker: ADRNY). For more information, please visit www.aholddelhaize.com.



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