



**Stop worrying about technology,
and start communicating.**

www.univago.co.uk

Work Smarter

Make your meetings more efficient, simplify cross team communication and increase business agility by adding a global collaboration platform to your tool-set. 39% of employees believe that people in their organisation don't collaborate enough. Whether you are in HR, Legal, Sales, Marketing, Operations or the Supply Chain, Univago gives you the ability to meet face to face at a moment's notice to bring all of your teams together.

Improve Your Workflows

Integrating video collaboration into your company's workflows results in more productive meetings. Cut the number of emails and missed calls that drag out your business processes. Regardless of your existing video environment, the Univago platform can integrate with and enhance your collaboration experience with HD video, voice, chat and content sharing.

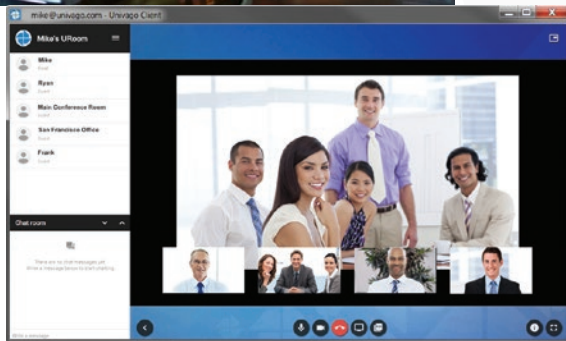


Remove Barriers

In today's self-serve, "BYOD" environments, teams find tools that work best for them. When multiple teams across your organisation use their own tools, you end up with communication silos. Univago's global platform removes these barriers by enabling interoperability between tools like Skype for Business O365 and any of your existing video systems for a secure and consistent meeting experience for all of your users.

Simplify Your Collaboration

Provide your users with a high quality meeting experience from anywhere on any device. Meeting invitations contain all of the information needed to connect with links that allow you to simply click and join. Ease of scheduling and 24/7 global resources will increase video adoption and use, extending the life and investment of your video estate.



Platform Features

- Skype O365 Interoperability
- Globally Distributed Service Architecture
- Uniquely Scalable Resources
- Custom Integration via APIs
- Join from WebRTC
- Supports Standards Based Rooms
- Unlimited Use URooms (VMRs)
- Easy to Use Web Portal
- Scheduling via Outlook
- Simple Subscription Plans
- Brandable

Enterprise Gateway

Use Yorktel's Cloud platform as an interoperability gateway or external B2B gateway to make calls between your standards based room systems, WebRTC clients and Skype for Business.

Deployment Architectures

The Univago platform can be accessed through the public cloud, a private MPLS or a unique hybrid to maximise the quality of your call experience while optimising bandwidth consumption.

URooms

A Univago URoom is your personal on-demand virtual meeting room available 24/7. Manage up to three (3) of your own URooms and schedule meetings either from an easy to use web portal, or by sending them an Outlook calendar invitation. Within seconds your team will be sharing HD video and content regardless of their location or device.

Virtual Receptionist

The Univago Virtual Receptionist provides a secure doorway into your organisation's existing H.323, SIP, or Skype conferencing environments via a virtual attendant interface for dial-in and call routing. The IVR consists of brandable video prompts for your users to enter a numerical ID that forwards their call to the appropriate conference or device.

Customised Branding

Customise the look and feel of the Univago web portal, Virtual Receptionist and visual prompts, as well as the WebRTC, PC and Mac Clients with your company's logo and colour scheme.

Unmatched Global Coverage

The Univago collaboration platform utilises a unique software-based distributed architecture with data centres in North America, EMEA and APAC providing regional points of presence. Without a distributed architecture, all calls are routed through a single centralised gateway, introducing potential quality issues such as packet loss or latency that causes poor audio and video. With the Univago platform, meeting participants are routed to the closest gateway resource in their region, improving their meeting experience by reducing additional latency. Allowing you to focus more on the conversation and less on the technology.



24/7 Support for Your Users

User support is a critical component of any successful solution. Every subscription comes with 24/7 access to the Yorktel global service desk. Live help is always just a click or phone call away.



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About Yorktel

At Yorktel, we make complicated simple. For over 30 years, we've been the global managed services provider for some of the world's largest video communications networks. Our Continuity Managed Services portfolio includes staffing augmentation, technical support, maintenance, professional services, conference support and cloud-based hosting and bridging services. As part of our commitment to excellence, we have received ISO 27001 certification, the world's leading international standard for information security management, and numerous industry awards.

With tens of thousands of video rooms under management worldwide, we have the proven expertise and global reach to deliver an enterprise-quality visual communications experience to our customers every day, every time.

For more information visit www.univago.co.uk



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