

GTA CONSUMERS MEET WITH...

STEVE SPRING *from*

TOP HAT CHIMNEY

Top Hat Chimney is a three year Consumer Choice Award winner in the category of *Chimney Cleaning* in the region of GTA Central. The company has been in business since 1978 and is GTA Central leading Chimney Cleaning & Repair Service Provider.

**CONSUMER
CHOICE AWARD
2017
BUSINESS
EXCELLENCE**



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WHAT DOES IT MEAN FOR YOUR COMPANY TO BE VOTED BY CONSUMERS AS YOUR CITY'S BEST?

I have always tried to offer both expertise and the best customer service possible, and it is very gratifying to know that this is being recognized by the public by way of our Consumer Choice Award.

WHAT SETS YOU APART FROM YOUR COMPETITORS?

Having been in business since 1978 we are the first full service chimney business to be serving the GTA.

Few if any of our competitors offer all services relating to chimneys and fireplaces...from sweeping and repair, to rebuilding and WETT inspections, and much more!

HOW WILL WINNING THIS AWARD AFFECT THE WORK YOU DO MOVING FORWARD?

We are inspired to "go the extra mile" in order to try and insure that we continue being recognized through the positive feedback of consumers/homeowners.

WHAT IS THE BIGGEST RISK YOU HAVE EVER TAKEN IN BUSINESS?

I originally started Top Hat Chimney in 1978, and about 10 or 12 years later I purchased a small chimney repair business in order to become a full service business.

BUSINESSWISE, WHAT IS YOUR NEXT BIG STEP?

I am currently in the process of training my son on all aspects of the business so that Top Hat Chimney can remain a family run operation moving forward into the next decade.

BUSINESS MOTTO

Always surround yourself with good people.

LOVE IN MY JOB

To have built something that didn't exist before. To know that my efforts have helped to create jobs and serve the community.

DAILY, I TRY TO

Be thankful for all that life has provided me, including 3 wonderful children, and my first grandchild on the way in January!

WHILE NOT WORKING

Play my guitar.